



# “Crisis Intervention Training”

“Hosted by the Harrison County Law Enforcement Training Academy, Biloxi, MS- August 18, 2020”

**Course Duration:** 8 hours

**Max. Number of Students:** 40

**Instructional Setting:** Classroom

## **COURSE DESCRIPTION:**

This course is designed to ensure a quality presentation of street level communication skills training for the road officer, corrections officer and supervisors. This course teaches the importance of listening to an individual in crisis or experiencing trauma, accessing the situation and understanding the need to communicate properly and professionally during the current call for service or corrections incident. This course is designed to teach the basic skills, techniques and concepts required of patrol or corrections officers, with an emphasis on communication and active listening.

Topics Include:

- Essential Communication Skills
- Active Listening Skills
- How Trauma Effects Individuals Differently
- The Law Enforcement Officer and Defusing the PTSD Subject
- Theories of Motivation-Psychology
- Mental Disorders; ASPD, DPD, BPD, and PPD
- Stress Management

## **COURSE GOAL:**

To provide the patrol officer/deputy, corrections officer and supervisors with the skills, techniques and basic concepts needed to assist and help those in need involving subjects in crisis, agitated individuals, mentally disabled, or potentially violent subjects. The Law Enforcement Officer will learn the importance of identifying and interpreting an individual’s body language as well as other indicators, in identifying subjects in crisis. An understanding as well as practical knowledge of these concepts and skills is fundamental for the safety of our law enforcement officers, as well as the subjects they come in contact with.

Global Police Solutions, LLC is an approved advanced LE training provider throughout the United States and Abroad who understands the concerns and needs of today's law enforcement.

**Dates and Location:** August 18, 2020 0800-1700 hrs

Mississippi Gulf Coast Community College  
Gulf Harbor Classroom, AMTC Building  
10298 Express Drive  
Gulfport, Mississippi 39503

*To register online, or for more information on  
Global Police Solutions, please visit our website  
at:  
[www.globalpolicesolutions.com](http://www.globalpolicesolutions.com)*

**Course Fee:** \$119.00

**\*\* Buy Two and get THREE more for FREE\*\***

**Register the Two Officers and add the Three Free names to the Comments section at the bottom of the Registration page stating: "Per Mr. Lilley, these Three are Free"**

**Instructor:**

James C. Lilley - The Director of Global Police Solutions, LLC, Jim brings with him over twenty-five years of law enforcement experience both Nationally and Internationally. He holds a Bachelor of Science degree in Criminal Justice as well as an ICITAP Master Instructor certification, and is a member of the International Law Enforcement Educators and Trainers Association. Jim is well diversified in law enforcement, and has served in such supervisory and management roles as a Corporal, Detective, Major Level Narcotics Task Force Agent, Detective Sergeant, Patrol Sergeant, Training Sergeant and as a Training Division Commander/Lieutenant. Jim also served as a Critical Incident Negotiator for over twenty years, and was invited by the FBI and DOJ in 2001 to come to Washington and assist with writing National Guidelines for Critical Incident Negotiations teams across the Country. After Law Enforcement, Jim served four years in Iraq with the police training mission, and held positions as Senior Mentor, Lead Trainer, Training Center Support Team Leader, and as the Acting Regional Commander for AAB 5, Southern Iraq where he received a Certificate of Appreciation for Dedication and Initiative from Lieutenant General Helmick, USA, Commanding General, Multi-National Security Transition Command-Iraq.



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