



**FIRST CONTACT 9-1-1, LLC AND
HARRISON COUNTY LAW ENFORCEMENT
TRAINING ACADEMY
PRESENT:**

**TACTICAL DISPATCHER
Gulfport, Mississippi
May 15-16, 2017 (Two-day class)**

MGCCC AMTC Campus
(Gulf Harbor Room)

10298 Express Drive
Gulfport, MS 39503

REGISTRATION AND ADDITIONAL
INFORMATION IS AVAILABLE AT
WWW.FIRSTCONTACT911.COM

OR BY CALLING CUSTOMER
CARE AT (866) 613-8911

Agency Point of Contact: Sergeant Emma Baptiste (228) 435.3165

\$279 per student

Recent events in San Bernadino, Orlando and Dallas have shown that dispatchers with an critical understanding of Tactical events have a significant role to play during an incident, both inside and outside of the Dispatch Center. These Tactical Dispatchers can assist the Incident Commander by taking on the burden of establishing reliable incident field communications, and helping to establish a workable Incident Command structure.

This two-day class is tailored primarily for local governmental agencies who wish to respond Tactical Dispatchers within their own jurisdiction, or to work with their Special Operations Team during a critical incident, whether from the Dispatch Center or deployed in the field in a Mobile Command Unit.

Using experience gained over 30 years as an Incident Dispatcher, Communications Unit Leader and Hostage Negotiator, our Instructor will show you what it takes to be a Tactical Dispatcher for your Agency, how to assemble a Local Government Tactical Dispatch Team, how to assemble resources and response to an incident, and to provide Mutual Aid as a Tactical Incident Dispatcher.

To register, or for more information, visit the FC911 Schedule page at www.firstcontact911.com or call the FC911 Customer Care Line at (866) 613-1911.

First Contact 9-1-1, LLC PO Box 1815 Morgan Hill, CA 95038
(This Training Announcement has been sent at the request of the Hosting Agency)