



# Street Cop Spanish "Dispatcher Edition"

Street Cop Spanish – Dispatcher Edition is a Spanish training course for dispatchers. The objective of this course is to teach dispatchers enough Spanish words and phrases to limit the need to transfer Latino callers to the language line. Dispatchers will be able to ask questions, determine what the emergency is, and what emergency personnel need to respond. This training does not eliminate the need for the language line, but it will save dispatch centers money by eliminating the unnecessary, non emergency, calls to the language line.

## Simple = Success

**Where** MGCCC AMTC  
Gulf Harbor Classroom  
10298 Express Dr  
Gulfport, MS 39503

**When** March 23-24, 2017 8 - 5 pm

**Cost** \$300.00 per person

**Lodging** Four Points by Sheraton  
940 Beach Boulevard  
Biloxi, MS 39530

**Registration:** E-mail Chad Sullivan at [chad@streetcopspanish.com](mailto:chad@streetcopspanish.com) or call 608.290.1044 to register

Please remit payment to: Spanish in Your Job, LLC,  
3636 Westminster Rd., Janesville, WI 53546

## Course Highlights:

- Basic Spanish Communication Skills
- Controlling Spanish speaking individual
- Breaking down barriers
- Learning materials, forms and ID cards for continuing education
- Certificate of completion and more!
- Reduce the number of language line calls
- Get the correct information for first responders
- Booking and searching of inmates
- **BETST APPROVED**



**Chad Sullivan**

Police Officer,  
SCS Owner and  
Instructor

Officer Sullivan has a BA in Criminal Justice/Spanish from the University of Wisconsin-Madison. Chad is a 20-year law enforcement veteran with the Janesville Police Department in Wisconsin. He is a certified law enforcement instructor in the state of Wisconsin and is currently at the rank of Police Specialist. Officer Sullivan has been the Spanish translator for the Janesville Police Department for over 14 years. Officer Sullivan has worked Patrol, Special Operations, Crime Prevention, and Court Services during his law enforcement career. Officer Sullivan has taken years of street experience and developed a Spanish curriculum, along with training aids, that are practical and easy for officers and dispatchers to use with no prior Spanish experience.

Street Cop Spanish seminars have received rave reviews from law enforcement personnel across the country over the past seven years.

**Communicate - Control - Identify - Safety**

608.290.1044  
[info@StreetCopSpanish.com](mailto:info@StreetCopSpanish.com)  
[www.StreetCopSpanish.com](http://www.StreetCopSpanish.com)